

Octa Reviews Read Customer Service Reviews of LunarCapitalfx.com

Its day 6 now of sending messages and proof to Octa as well as trying to chat to them on customer support. Since I wrote a review about this broker 4 days ago I have not heard from them neither have they attempted to resolve my issue here. Dear Kevin Price, We're sorry to hear you experienced difficulties on the Octa platform. Dear Belema, Thank you for taking the time to update your review. We are pleased to know that your payment has been successfully processed. All necessary measures were taken to ensure a smooth transition for our traders. If you have any more questions or need help, please don't hesitate to contact our Customer Support team or reach out to us on any official social media where we are officially present. Kind Regards, Octa Rep. Our team has provided a detailed explanation of what happened and how the technical update was processed.

Account Conditions Analysis

The best Broker platform ever. However, I have requested a withdrawal for... Please to check to update Octa MT5 platform accordingly without any hiccup happening in the fu... It has happened many many times. Prevention of copy traders Stop-losses Octafx is a good app to invest or trade in forex.

WORLD TRADE ORGANIZATION

Yes the US does not appear on the list of restricted countries and other reviews and comments suggest US clients can use the firm. Crypto currency deposits are the only option which may put off some traders. The firm allows for flexible trading

styles—including scalping, news trading, and EAs—with no time limits on challenges, which sets it apart from many competitors. Note that withdrawals attract a \$25 fee for amounts up to \$5000. OspreyFX accepts cryptocurrency payments as well as bank transfers for withdrawals.

Regulatory Information Conflicts

While we do our utmost to ensure that all our data is up-to-date, we encourage you to verify our information with the broker directly. In order to provide you with this free service we receive advertising fees from brokers, including some of those listed within our rankings and on this page. Before deciding to trade Forex or any other financial instrument you should carefully consider your investment objectives, level of experience, and risk appetite.

As a leveraged product losses are able to exceed initial deposits and capital is at risk. Currency trading on margin involves high risk, and is not suitable for all investors. The data contained in this website is not necessarily real-time nor accurate, and analyses are the opinions of the author and do not represent the recommendations of DailyForex or its employees.

Issue with deposited amount

They didn't solve this issue till now, I want my amount to be credit to trading amount. Our dedicated team will be happy to look into your case and provide the necessary assistance. Kind regards, Octa Rep. To help us assist you promptly, we kindly ask that you reach out to us via email or live chat. Please don't put all hard money in this platform. Don't hesitate to contact us via email or live chat. Kind Regards, Octa Rep. If you ever need assistance or have suggestions, we're always here to help.

The integration of the TradeLocker platform with TradingView tools provides a modern, accessible trading experience, though traders looking for MT4/MT5 compatibility may find this limiting. During my OspreyFX review I found the firm has responsive and accessible customer support, primarily through live chat and email. The OspreyFX evaluation begins after prospective prop traders choose their preferred evaluation account and pay the one-time evaluation fee. OspreyFX offers both traditional FX brokerage services and proprietary trading challenges, providing traders with opportunities to earn funded accounts. Our team of experts work to continually re-evaluate the reviews and information we provide on all the top Forex / CFD brokerages featured here.

My only concern is your MT5 platform hiccup during trading real account. Deposits and withdrawals are fast. Service wisely super good but on deposit and withdrawal your company using others account... Instant deposit & fast withdrawal. The availability of responsive and helpful customer support also stands out, with users noting the clear and professional assistance they receive. People value the platform's improvements and the convenience of managing trades on the go through the mobile app. We work hard to offer you valuable information about all of the brokers that we review.

Through a partnership with Forex Squad, verified users gain free access to structured lessons covering courses on forex fundamentals, technical and fundamental analysis, trading psychology, and risk management. OspreyFX does not list a maximum time limit but requires a minimum of ten profitable trading days for each of the two-step phases. The firm uses a two-step challenge format, which is currently the only route to securing a funded trading account. Positive feedback mentions responsive customer service, praise for the TradeLocker platform with TradingView integration and range of tradable instruments.

- I have summarized some of the key benefits and potential

drawbacks I discovered during my in-depth review of the OspreyFX prop offering.

- Labeled Verified, they're about genuine experiences. Learn more about other kinds of reviews.
- Dear Aryansh Kulshreshtha, Thank you for taking the time to leave your review. We have thoroughly checked your case and see that your account was undergoing a basic internal check.
- Octa is an international broker providing online trading services since 2011.

However, some reviewers have reported inconsistencies in deposit verification times and a discrepancy between deposit and withdrawal rates. Many consumers have reported smooth and timely deposits and withdrawals, with some specifically mentioning the speed and transparency of these processes. Also, the DFX team is involved in generating technical analysis, signals, and trading strategies, with a consistent commitment to accuracy and transparency.

Trading Platforms

The brokerage side of the business has a lower rating on the Forex Peace Army site with just 1.6 out of 5. OspreyFX operates a brokerage and prop business without regulation. I have summarized some of the key benefits and potential drawbacks I discovered during my in-depth review of the OspreyFX prop offering. Safety is evaluated by quality and length of the broker's track record, plus the scope of regulatory standing. This may impact how, where and which companies / services we review and write about. Holding over 16 years of experience in global financial markets, and 4 B.A.

The Bottom Line – Is OspreyFX a

Good Prop Firm?

Amazing broker withdrawal fast and easy trusted platform but only one thing changing the complain proces take more time it will be change. Trusted broker 2017 to till now I am using LunarCapital fx ..fast withdrawal and deposit some seconds highly recommended ☐ By DailyForex.com TeamThe DFX Team at DailyForex is a group of veteran financial analysts, traders, and brokerage industry experts dedicated to producing in-depth broker reviews and cutting-edge market insights, plus analysis of market trends. User reviews on platforms like 'Trustpilot' are mixed some highlighting good support and a trader-friendly environment and some less complementary.

OctaFX Trade 2025 In-Depth Review: Opportunity or Trap☐

The broker has been operating for 13 years so far. We hope, with these insights, anyone interested in Octa trading opportunities could decide whether to invest in them or not. Leverage provided by Octa varies across trading instruments. Clients using the OctaTrader, MT4 or MT5 account do not have to pay swaps. The spreads for both the MT4 and MT5 accounts are floating and start at 0.7 pips.

We have reviewed your case and would like to confirm that it has been escalated to the dedicated team for further review. If you need any support or have questions, our team is always here to help. Best regards, Octa <https://lunarcapital.net/> Rep. Replied to 97% of negative reviews Our dedicated support team is available 24/7. We hope, that reading all of the Octa reviews you will find the answers to your questions.

Note for bank wires, there is a \$25 fee for up to \$5k withdrawal. Withdrawals from funded accounts after the challenge phases are passed are typically processed within 24

hours of the request. For those comfortable trading with a newer, tech-forward firm that emphasizes flexibility and affordability, OspreyFX can be a solid choice—provided you fully understand the terms, risks, and verification requirements involved. If your country is not on this list, you are generally eligible to trade with OspreyFX, though it's always best to confirm eligibility through their official support channels as restrictions may change. It lists a number of other countries where it does not do business generally, those under sanctions or those that limit FX trading. Their live chat feature is available directly on the website and typically provide prompt responses during business hours.

Please be assured that Octa operates as a regulated broker and follows strict security and compliance procedures to protect our clients and their funds. At the moment, we're unable to locate your details in our system. Dear Aryansh Kulshreshtha, Thank you for taking the time to leave your review. We have thoroughly checked your case and see that your account was undergoing a basic internal check. We aim to ensure a seamless trading experience and hope you will continue using our app and maybe share your ideas on what features you'd love to see in the future. If you have any suggestions, don't hesitate to contact us via social media, email or live chat. Kind regards, Octa Rep. In case you don't, please feel free to contact us via In comparison, MT5 features built-in tools for a deeper technical analysis and professional trading experience.

Deposit verification is kind of slow, 30 mins and above, but the withdrawal option is... Octa is the no. 1 broker in th... Don't panic this broker is genuine, i have been using them for few years now, not a single... Very super easy to use it, even for the first time, already familiar with the system within a few minutes.

Reviewers had a great experience with this company.

After carefully reviewing your account, we can confirm that your deposit has now been successfully credited. We regret that the process took longer than expected. Please note that sending a selfie from the email address linked to your account is a secure verification method designed to protect both your funds and your personal data. We've reviewed your account, and everything is currently active and unblocked. I tried for a week to get my new password [Lunar Capital scam](#) and server name for the migrated account so I could keep enjoying my trading experience on MT4. To assist you properly and review your case in detail, we kindly ask that you contact us through our official support channels, such as social media, email, or live chat. It appears that this specific transaction cannot be credited to your account due to technical limitations. The Customer Care team should have requested additional details to process a refund for you.

However, the varying degrees of regulatory oversight and mixed reviews regarding user experiences underscore the importance of comprehensive due diligence. In conclusion, OctaFX offers a competitive trading platform with low costs and a variety of educational tools, making it a suitable choice for beginner and intermediate traders. OctaFX maintains a customer support system accessible via email, live chat, and phone, yet does not offer 24/7 availability everywhere. «I've had mixed experiences with the withdrawal process; sometimes it's smooth, but other times it raises concerns.» In essence, while OctaFX presents a captivating entry point into forex trading, both new and seasoned investors should conduct careful due diligence before moving funds into their accounts. Labeled Verified, they're about genuine experiences. Learn more about other kinds of reviews.

Is Octa a good company?

OCTA been awarded a Top Workplaces 2021

honor by the Orange County Register. The list of top workplaces is based solely on employee feedback gathered in a third-party survey administered by Energage, an employee engagement technology company.

Additionally, some users have reported issues with high fees related to specific withdrawal methods, such as \$30 for withdrawals via certain payment systems. OctaFX provides trading services across several platforms including the well-known MetaTrader 4 and 5, alongside its proprietary trading platform, OctaTrader. OctaFX, a prominent player in the online forex brokerage space since 2011, has established itself with a reputation for competitive trading conditions.

- OspreyFX offers in my view a comprehensive range of educational materials aimed at supporting traders with different levels of experience.
- We've recently completed a major technical upgrade across all parts of

our system.

- Providing a stable and efficient trading environment for our clients is always our priority. We're glad to have you with us at Octa.
- We hope, that reading all of the Octa reviews you will find the answers to your questions.
- I've had a great experience trading with OctaFX.

We've completed large-scale technical upgrades affecting all platform components. We're here to review every detail and make sure everything on your account works exactly as it should. Kind regards, Octa Rep. Your past trading history remains intact and is available in your Personal Area under the Closed Accounts section; funds and bonuses were transferred together with your positions. Please note that while we do our best to ensure a seamless transfer, occasional errors can occur. We understand that this situation may feel

unexpected, so we want to explain what happened as clearly as possible. As part of a scheduled technical update, your open orders were transferred from your previous MetaQuotes account to your new OctaTrader account. This experience has seriously damaged my trust in the platform.

The DFX Team at DailyForex is a group of veteran financial analysts, traders, and brokerage industry experts dedicated to producing in-depth broker reviews and cutting-edge market insights, plus analysis of market trends. OctaFX provides various account types that cater to both novices and experienced traders, with different minimum deposits starting at \$25 and spreading costs starting at 0.6 pips. People who write reviews have ownership to edit or delete them at any time, and they'll be displayed as long as an account is active.

The Pros & Cons of OspreyFX

What is the minimum deposit for LunarCapital broker?

The Octa minimum deposit is \$25 for both commission-free trading accounts, but Octa recommends \$100 as a starting minimum.

I've only had one unpleasant experience with the deposit delay after maintenance works, it arrived in 1 day while

usually it takes minutes. Useful smart feed that sometimes helps with trading ideas. When we have any updates on your case, our Customer Care team will contact you. If you need our support, you can also contact us through social media or via our official email address. Kind Regards, 0cta Rep.

0cta is an international broker providing online trading services since

2011. We perform checks on reviews I'm not familiar with the company yet but first time experience it was perfect Best platform ..quick deposit and withdraw ..easy to use app OctaFX should make the traders' experience to be enjoyable by not pausing profiting trades!